

# UNIFORMCONCEPTS

- NELLGRAY -

## JOONDALUP SUPER STORE

### **Back to School Announcement**

We all know WA have done incredibly well during the Covid-19 pandemic and we at Uniform Concepts are very appreciative to all our customers who have adapted to the changes we have made to date within our stores. As we approach the very busy January period, and to ensure the continued safety of our customers and staff, we will be limiting the number of customers within the store to adhere to the physical distancing requirements. As such, we have introduced an appointment system for anyone who requires a fitting service and would encourage you to take advantage of this to avoid longer than normal wait times. Appointments can be made by clicking on the link: [www.nellgray.com.au/appointments](http://www.nellgray.com.au/appointments) - bookings for January are now open.

- ***“I’m new to this and my child needs to try on uniform”*** – we strongly encourage you to make an appointment.
- ***“I know exactly what I want and do not need to try on or view the uniform sizes”*** – we encourage you to order online at [www.nellgray.com.au/schools](http://www.nellgray.com.au/schools) - you can opt for click and collect or we can deliver to your preferred address for just \$10.
- ***Exchanges & Refunds*** – if you need to try on different sizes, please make an appointment, if you are simply swapping sizes or require a refund, visit our store.
- ***‘Walk-Ins’*** – Online ordering and appointments are preferred however customers can still visit our store at their discretion – wait times may vary depending on the day and time.
- ***Hygiene at our Stores*** – Hand sanitiser is provided on entry to our store for customer use and our uniform samples and fitting rooms are sprayed several times a day with a disinfectant.

***To further assist with limiting customers in store, we kindly request that only one parent is present with their child during a fitting.***

- *Please do not enter our store if you are feeling unwell or are recovering from a recent illness*
- *Have travelled from interstate or overseas*
- *Have had close contact with a confirmed case of COVID-19*
- *Have tested positive for COVID-19 or awaiting a test result*

Uniform Concepts, 5/7 Delage St, Joondalup, WA 6027

Tel: 9270 4660 Email: [joondalup@uc.nellgray.com.au](mailto:joondalup@uc.nellgray.com.au)

**Open: Monday – Friday 9am – 5pm (Thursday 6pm), Saturday 9am – 1pm**

(Closed for the festive season from 1pm 19<sup>th</sup> December, reopening at 9am 4<sup>th</sup> January)